

Discover the adventure

88 countries, 44 languages, the latest technology, and 54 million customer touch points per year.

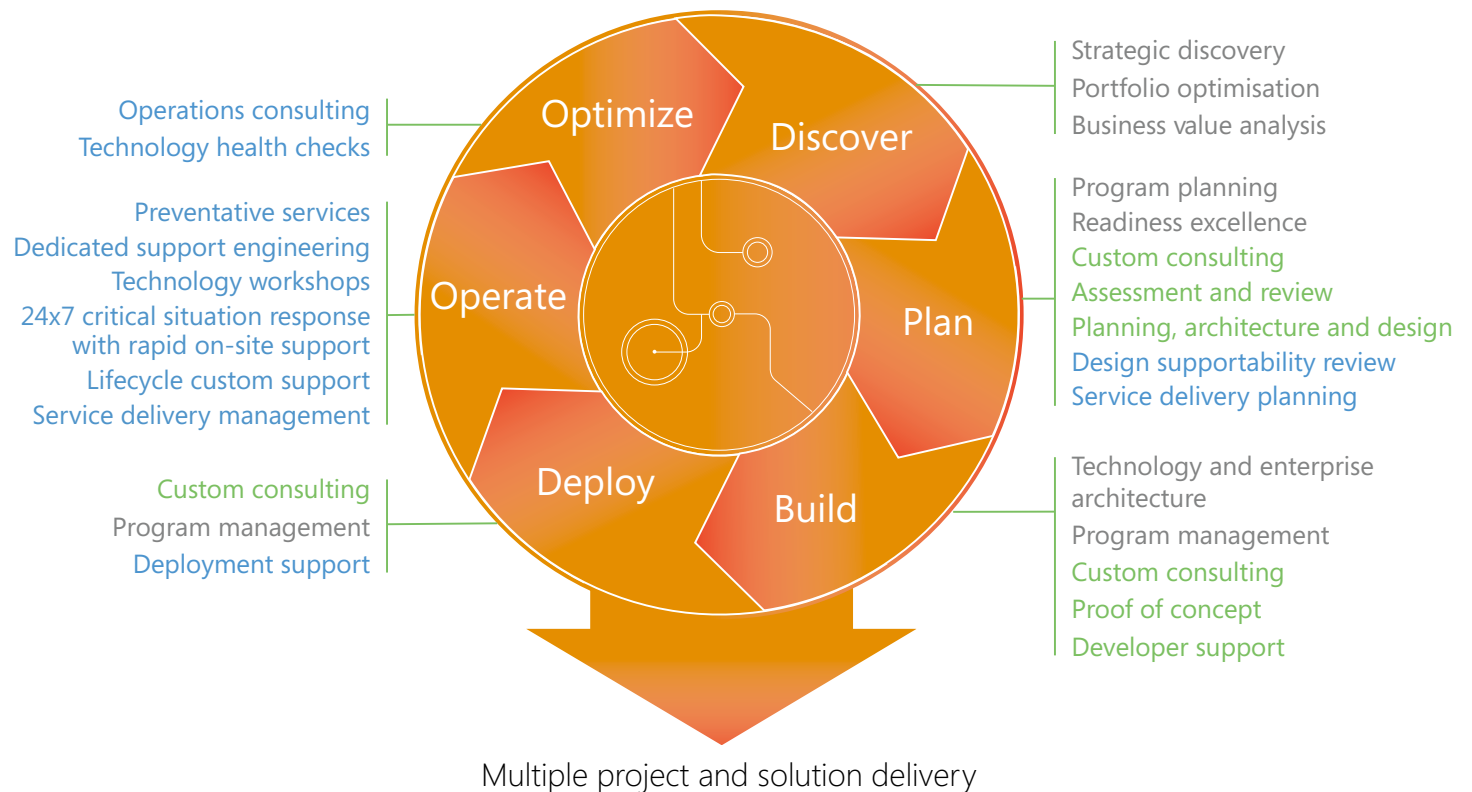


Microsoft Services Overview

Microsoft Services is the consulting, technical support, and customer service arm of the world's leading software company. The Microsoft Services professional helps customers and partners discover and implement high-value Microsoft solutions that generate rapid, meaningful, and measurable results.

Our professionals operate in the following stages of the IT solutions Lifestyle:

Expertise throughout the lifecycle



- Microsoft Services enterprise strategy consulting
- Microsoft consulting services
- Microsoft Services premier support



Engagement Manager

A customer advocate, manages the engagement from end-to-end, side-by-side with the customer throughout the duration of the project.



Architect

Understands the technical problem at a fundamental level and provides the vision for the technical solution.



Project Manager

Ensures the engagement is proceeding according to plan, manages risks and issues, and provides regular customer and project team updates.



Consultant

Project specialist with unique technical or business skills that broaden the solution to meet the customer's specific requirements.



Technical Account Manager

Ongoing customer relationship beyond the lifecycle of a given project. Ensures that Microsoft is meeting the customer's technology requirements on a long-term basis.

Microsoft Services professionals

Microsoft Services professionals provide our customers with a direct connection to the knowledge and expertise of the world's leading technology company.

They work closely with Microsoft product teams, providing unique access to the best experts in Microsoft technology, and work in partnership with companies ranging from established market leaders to emerging market innovators.

They utilise and develop industry-specific knowledge as they deploy and support innovative, leading-edge solutions into those customer organizations, alongside some of our 775,000 Microsoft Services partners worldwide.

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